

# RICHARD WILLIAM LIPPERT

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**September 2014 -Present: Associate Professor, Community College of Allegheny County** – Teach and to develop the curriculum within the Associate Degree Paramedic program in accordance with DOH and CoAEMSP standards.

- Create an effective learning environment through the use of a variety of instructional methods.
- Collaborate in the development and continued assessment of learning outcomes for use in program reviews and curriculum revision.
- Work with other program and/or discipline faculty to complete scheduled program reviews and to use the findings to revise the curriculum.
- Recommend adequate laboratory facilities/equipment for assigned course.
- Supervision of students.

**January 2008 -Present: Partner, GetYouThinking, L.L.C.** – Direct and manage Business Consulting for training in Leadership - Motivation - Consulting – Education - Safety. Client list includes Fortune 100 and 500 Companies, Healthcare Organizations, Gas & Oil Industry, Physical Training Groups, Secondary Education Systems, and State Emergency Medical Systems.

- Proven ability to design and implement safety processes to address new regulations, emerging trends and sustainability programs for clients.
- Implemented sales and marketing effectiveness initiative and rollout of salesforce.com.
- Developed the very first National Disaster Training Life Support Training Center in the Country of India.
- Oversaw, through collaborative effort, the planning and implementation of an International Disaster Drill for the Country of India including their EMS system and 9 different Healthcare Institutions.
- Well-disciplined with proven ability to manage multiple assignments efficiently under pressure while meeting tight deadline schedules.
- Collaborative leader with the ability to build trust, gain respect and support to bring together individuals motivated to achieve optimal results.

**February 2001-2013: EMS Coordinator/Emergency Preparedness, Children's Hospital of Pittsburgh of UPMC**–

Develop, maintain and administer a comprehensive Emergency Preparedness plan to include contingencies and recovery for natural and man-made events for a 300 bed Level 1 Pediatric Trauma Center. Responsible for developing, coordinating and conducting education programs regarding emergency care to ill or injured children for approximately 1000 Emergency Medical Services personnel, 300 community hospital personnel, 700 allied health care professionals and 500 Children's Hospital personnel. Responsible for performing quality assurance and quality improvement audits of 6,500 ambulance and aeromedical delivered patients per year.

- Provided strategic direction and leadership to the company's Emergency Preparedness Health and Safety team and initiatives.
- Successfully completed the Joint Commission Emergency Management accreditation with high review marks (99 percentile) in 4 consecutive reviews over the span of 12 years.
- Lead continuous improvement efforts in innovation, while maintaining compliance with all applicable local, state and federal environmental and safety regulations.
- Built cross-functional strategic alliances to foster an environment of corporate-wide responsibility, awareness and support for Emergency Preparedness Health and Safety strategy, policies and programs.
- Successfully coordinated the move of Children's Hospital, which included 156 patients, 2 Incident Command Centers, 40 EMS units and 80+ EMS personnel.
- Increased productivity by 15% and reduced labor costs by \$50,000 through creating and maintaining a database system to enhance tracking and billing of educational programs and students.
- Developed hospital-wide training and development of Decontamination plans and implementation along with Disaster Management strategies for 3,500 employees of the health system.
- Developed and created a database tracking system for 75 ambulance services that aided in the strategic marketing plan of the emergency department and hospital.
- Increased course profit by \$10,000 and registrations by 150 participants by utilizing the database system to remind students of their upcoming expiration and leading them to re-schedule a new program.
- Evaluated, recommended, and negotiated with multiple vendors and oversaw purchase of items up to \$354,000 for the hospital.

**January 2012 -Present: Trustee, Take A Step Foundation** – Developed goals, objectives, annual budget (\$50,000) and operational plans for a 501(c)3 organization that raises funds through a 5K run/walk and Child Passenger Safety Training.

- Event Director for a benefit 5K run/walk for 500 Participates that raises funds (\$20,000) for the EMS Memorial.
- Volunteer Team Leader for 15 Child Passenger Safety events per year that reach ~ 500 parents and close to 1000 children under the age of 8.
- Volunteer time of over 300 hours/year.

**May 1995-Present: Peer Debriefing, Pittsburgh Critical Incident Stress Debriefing Team** –Provide Defusing, Debriefing, Referrals, Short-Term and One-on-One Counseling for EMS, Fire, Police, and Nursing of Line of Duty Death, Mass Casualties, Haz-Mat Incidents, and High Media Interest events.

- Provided lead debriefing support to the federal, state, and local government at the Somerset crash, 9/11/01.
- Provided Lead Counselor activities for multiple Line of Duty Death Police Shootings, Aeromedical crash, Fire and EMS Services

#### **EDUCATION**

**MA Business Administration**, Point Park College, Pittsburgh, PA.

**BS Psychology**, University of Pittsburgh, Pittsburgh, PA.

#### **PROFESSIONAL SAFETY CERTIFICATIONS**

Certified Safety Professional (CSP) – BCSP

Associate Emergency Manager (AEM) Expected 2019

PEC Safety Certified Trainer

OSHA 501 General Industry Certified Trainer

HAZWOPER Instructor

National Certified Emergency Medical Services Educator

CPR/AED, First Aid, First Responder, & EMS Instructor

PA Paramedic Certification

National Registry of Emergency Medicine Technicians -

Paramedic M0876251