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To whom it may concern,

I went through CCAC's Paramedic course and had Professor Lippert as my professor. During this time period, I learned a lot of information to have me ready for the streets to work in my professional life. I already locked down a job with the City of Pittsburgh EMS and am looking forward to promotion to Paramedic soon.

Professor Lippert has seen me through from the very start. He has a teaching style that fits my personality perfectly and makes me want to learn more!

Professor Lippert is unique in this. He brings the classroom to real life. Makes us think, and he challenges us. One specific example from his teaching was in the classroom, he blindfolded us to take away our sight. Instructed us to complete a patient assessment without any vision. Pitch black. It was challenging and of course going through this in class, I thought it was excessive and we would never really be in a situation like this.

Until Halloween night, at work, during a power outage. A patient's oxygen tank ran out, and her generators weren't working due to the power outage. She quickly went into respiratory arrests. (Signs I only recognized because of Professor Lippert.)

Before we knew it, we were in a house, on the floor, in the complete pitch black. Dark. With a woman needed intubated, compressions, an IO drilled, and life-saving medicine while her sister watched over the situation crying. With my crew and I remaining calm, because that's what we were taught to do, and using our heads, because again... that's what my professor stressed to us in class, we were able to regain pulses and transport this woman to the hospital alive.

Excited with this feeling, I contacted Professor Lippert, and he, like usual, contacted right back excited too! This is just one of the many moments I used the skills and teachings learned from the unique teaching style of Professor Lippert.

I have to stress, the patience he displayed every class. If students do not understand a subject, Professor Lippert will make himself available and go through it until it is understood. No signs of frustrations, or annoyance. He is very intelligent and confident in what he is teaching. He builds great repour and is understanding of the stress of the program. He helped me figure out solutions many times to my schedule conflicts with being a single mother still working full time and trying to complete my hours. He remains professional at all times and creates a very comfortable classroom experience.

I am appreciative and grateful I learned from Professor Lippert.

Roxanne Elk.

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